

## Rob Zamites

4224 Dallas Avenue, #9

Holt, MI 49942

517-667-8242

rob@zamites.net

### PROFILE

Passionate and self-taught Linux admin and support geek. Self-professed polymath with a background in various skills, ranging from brewing to luthiery to IT support. Fast learner, great communicator and self-motivated human being.

### EXPERIENCE

• **Linux Hosting Support Guru A2 Hosting Ann Arbor, MI 2014 2017**

Telephone and live chat technical support for web hosting customers. Support gamut from new sales to WP issues to broken email clients.

• **Sr. Linux System Admin/Monitoring Engineer**

**Liquid Web Managed Hosting Lansing, MI 2010 2014**

Advanced Linux support for customers, assistance to tier 1 admins. Monitoring of Linux servers and customer accounts via Nagios.

• **Unix Systems Engineer Zurich Financial, NA Caledonia, MI 2009 2010**

Worked in close conjunction with the database administrators, Websphere developers and network administrators to assist, troubleshoot and remedy any technical issues they may be having with their mixed AIX, RHEL and Solaris server farms

• **System Restore and Migration Specialist**

**Liquid Web Managed Hosting Lansing, MI 2006 2009**

Worked in a team of 8 on a 24/7 coverage to assist customers with recovery from catastrophic data loss, migrations to newer or different operating systems, and migrations to newer hardware.

• **Data Center Ops Admin Rackspace, LLC San Antonio, TX 2000 2005**

Provided OS support for over 9,000 Linux, FreeBSD, Solaris, and Windows servers. Addressed hardware and OS faults quickly, efficiently, and with minimal downtime. Communicated effectively with system administrators to provide best possible resolutions. Assembled servers and load balanced clusters

### EDUCATION

• **US Navy Electronics Technician Class 'A' School 1981 1982**

RADAR, Microwave and AMFMSSB communications technician.

### PROFESSIONAL TRAINING/CERTIFICATIONS

- Red Hat Certified System Administrator (RHCSA) #130026958
- Red Hat Certified System Administrator Rapid Track Course (RH199/200)
- Red Hat Certified Engineer (RHCE) #807200130204500
- IBM eServer Certified Specialist – AIX Basic Operations V5
- CompTIA A+ Certified Computer Repair Technician
- CompTIA Network+ Certified Network Technician
- Red Hat Linux 133 Systems Administration Class
- Red Hat Linux 253 Networking and Security Class